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FIG. 1

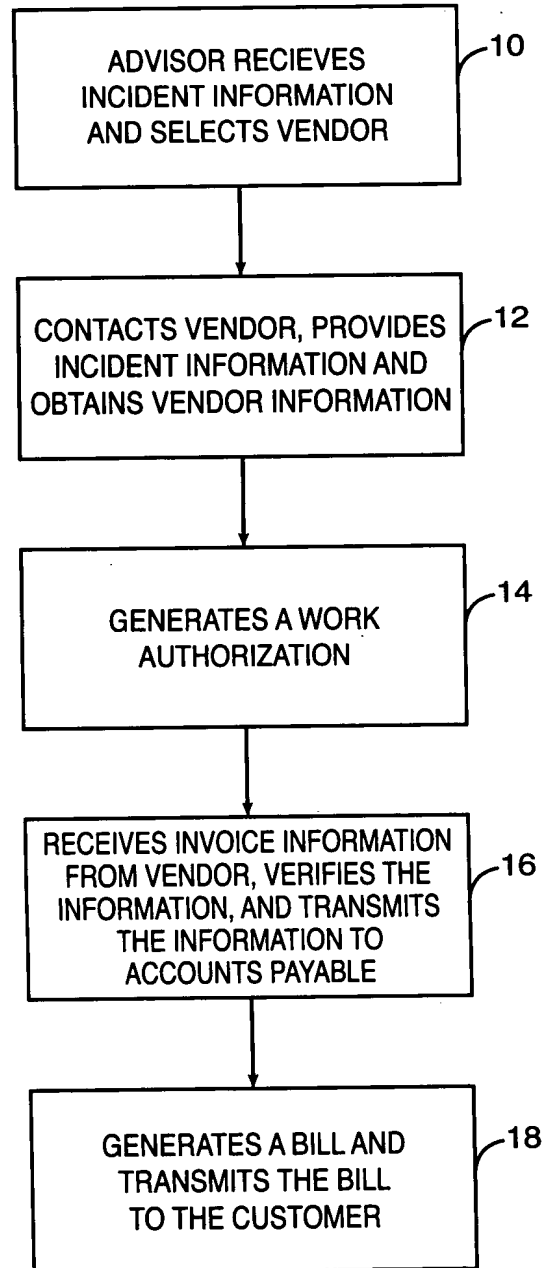
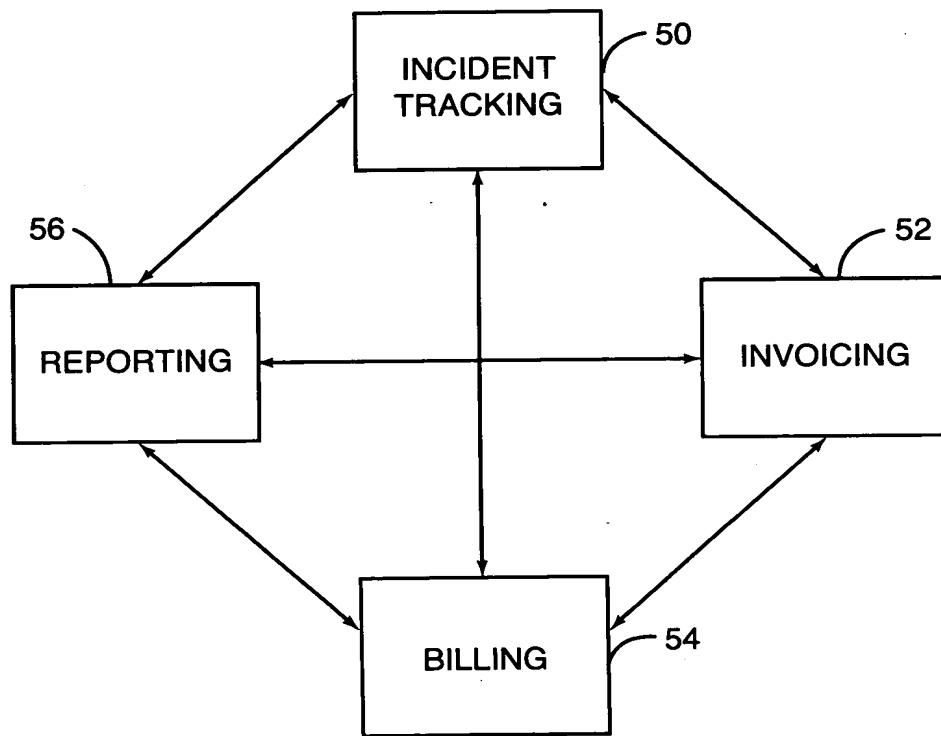


FIG. 1

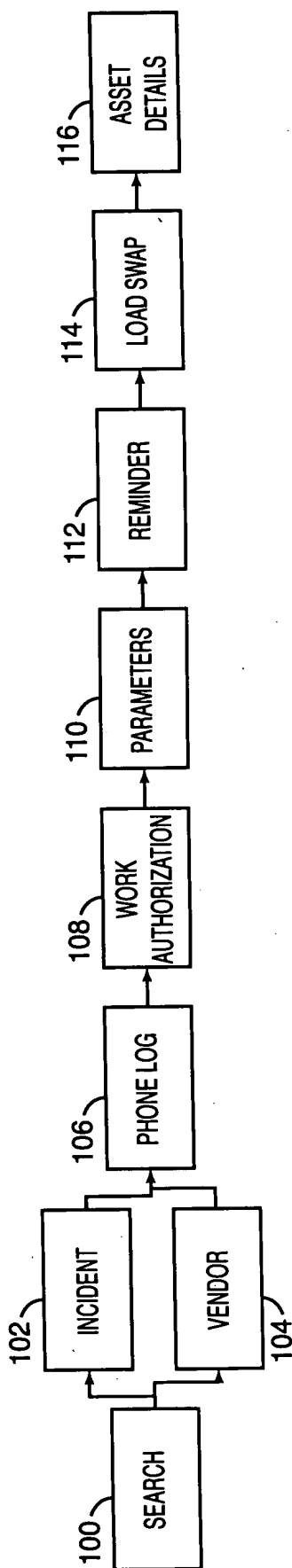
FIG. 2



102020-24874360

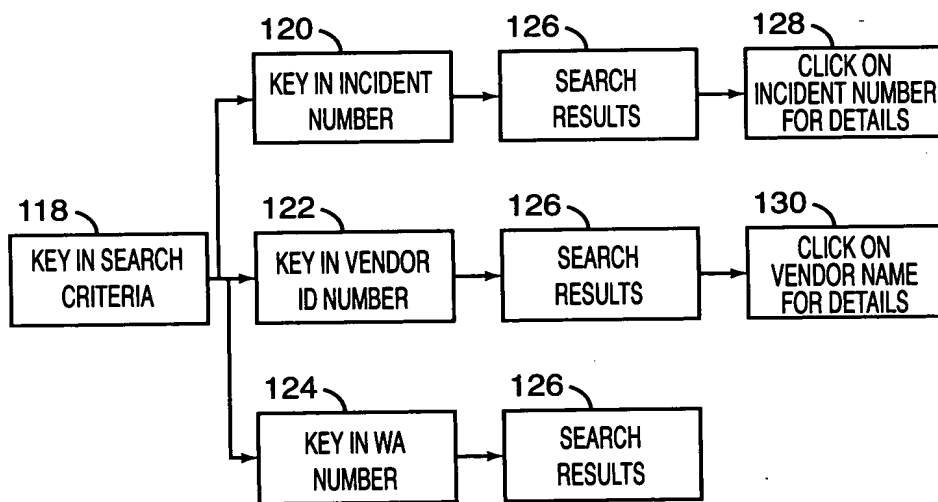
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FIG. 3

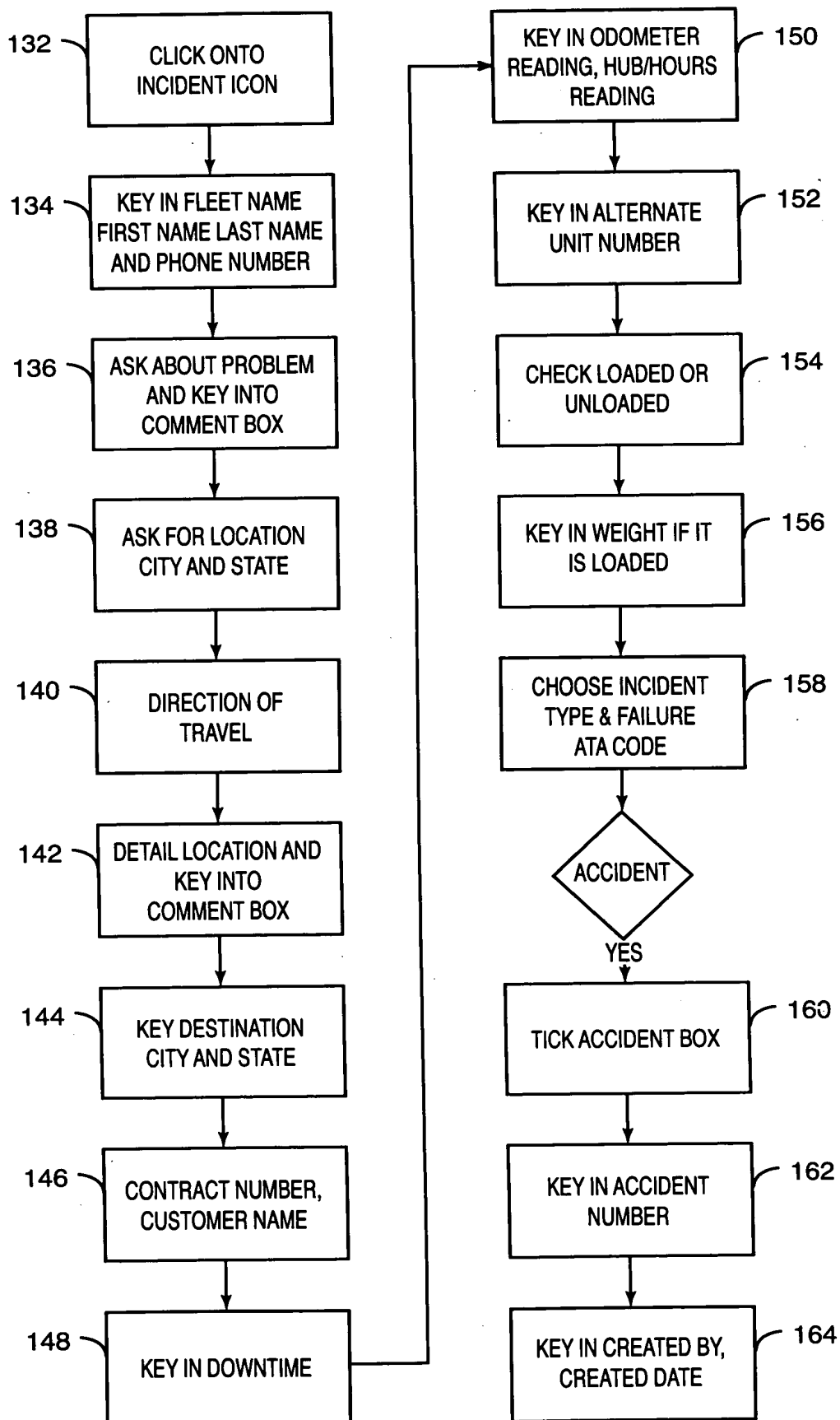


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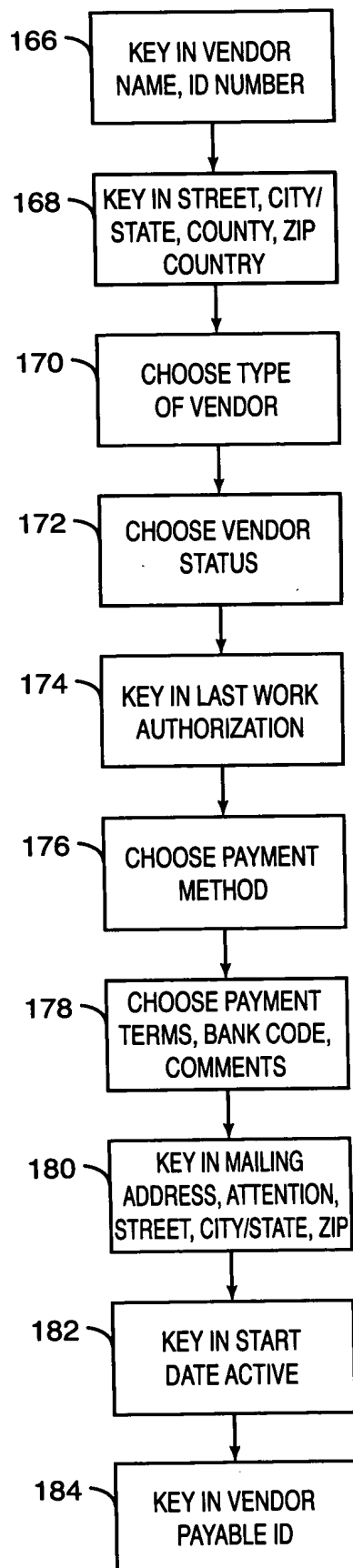
FIG. 4



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FIG. 5



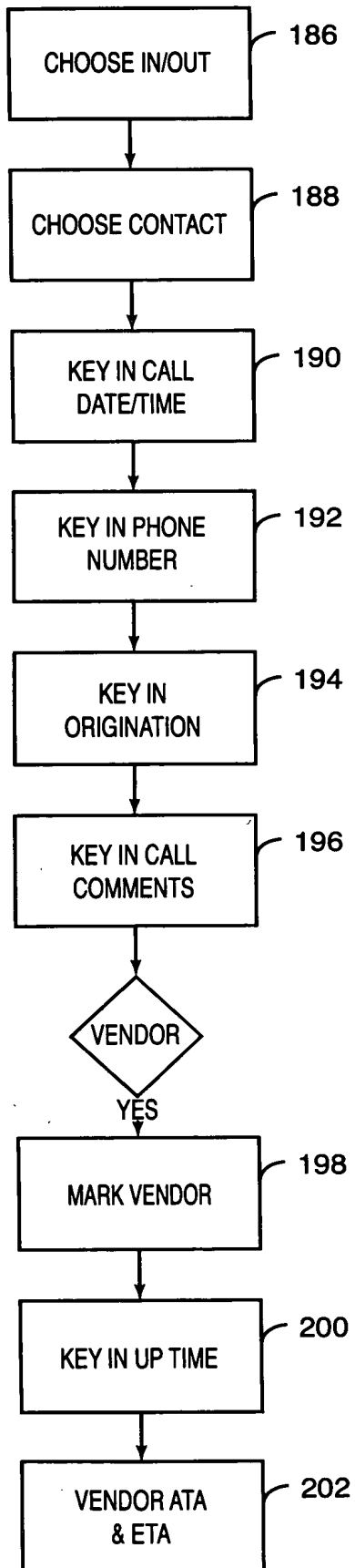
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**FIG. 6**



103030-2434300

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FIG. 7



105030-2484-1000

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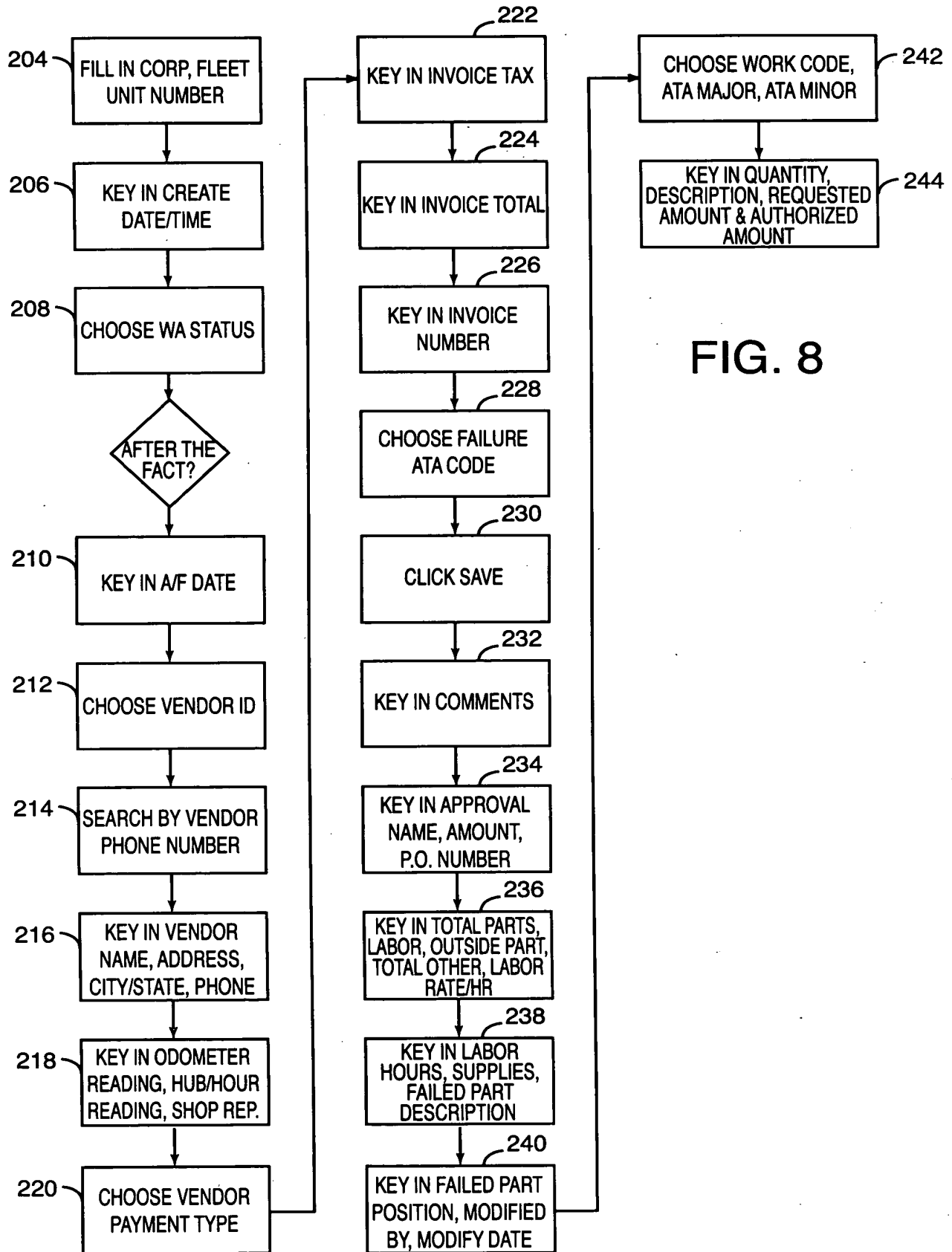
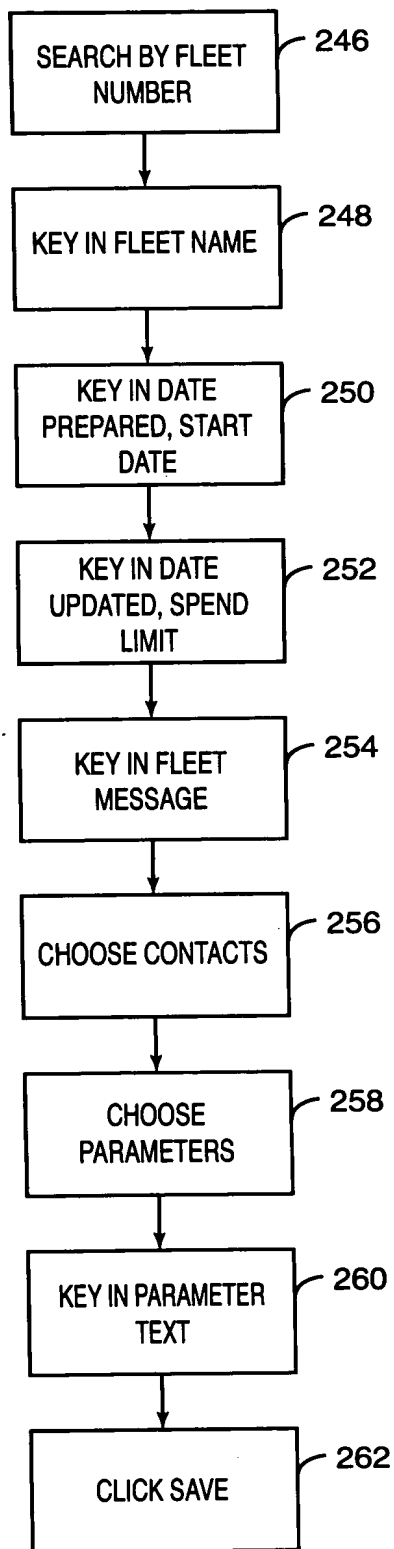


FIG. 8

FIG. 8

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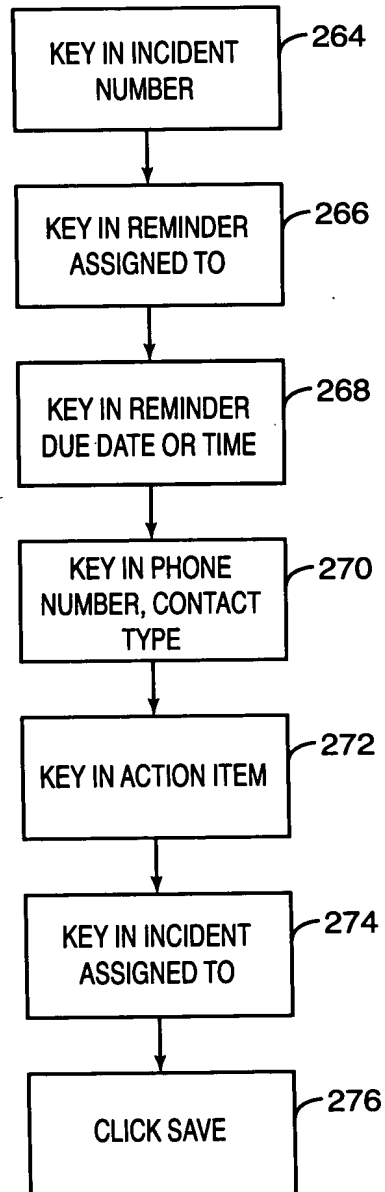
FIG. 9



108080-24814800

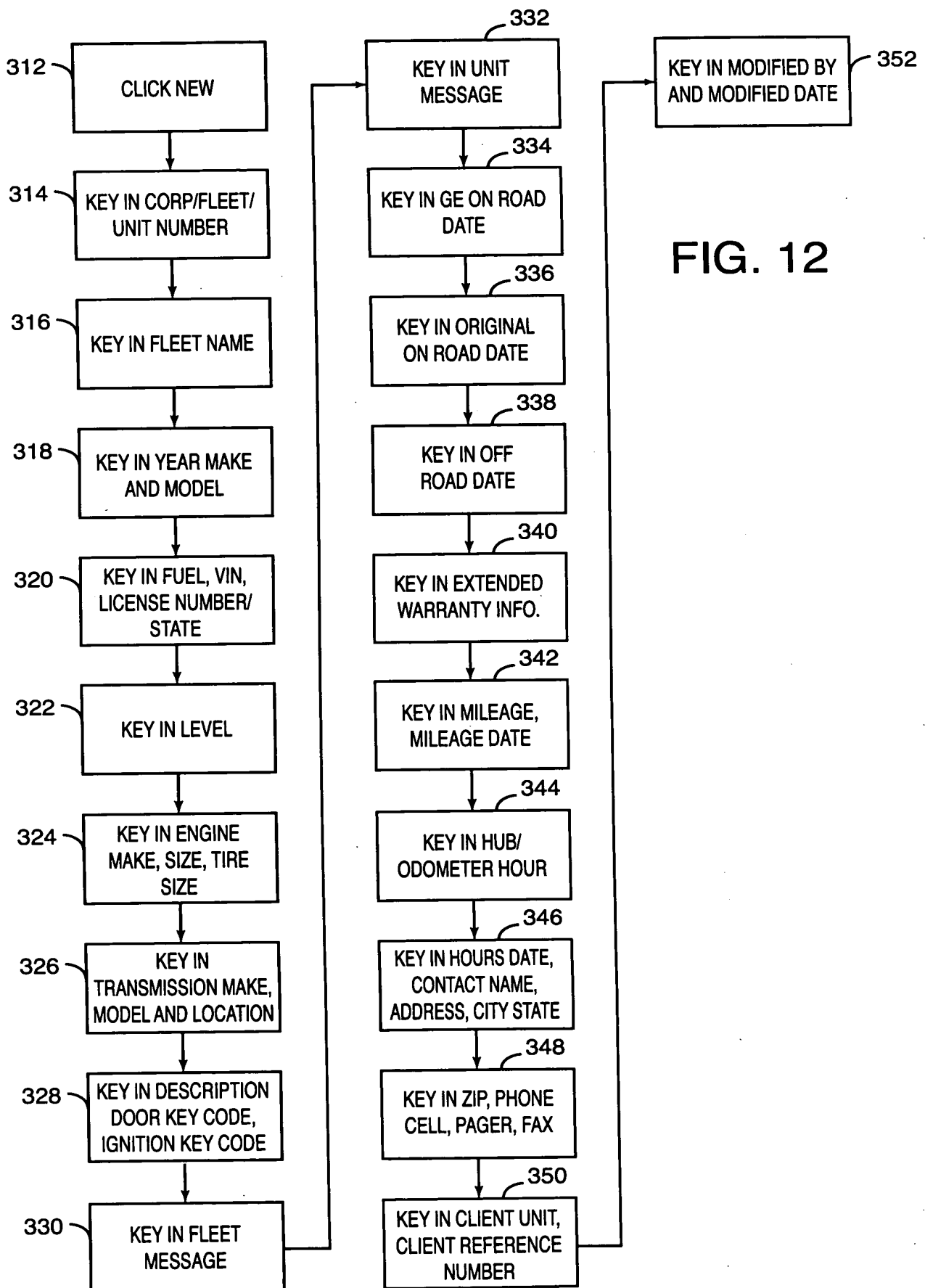
**PROCESO DE LA LECTURA**

FIG. 10



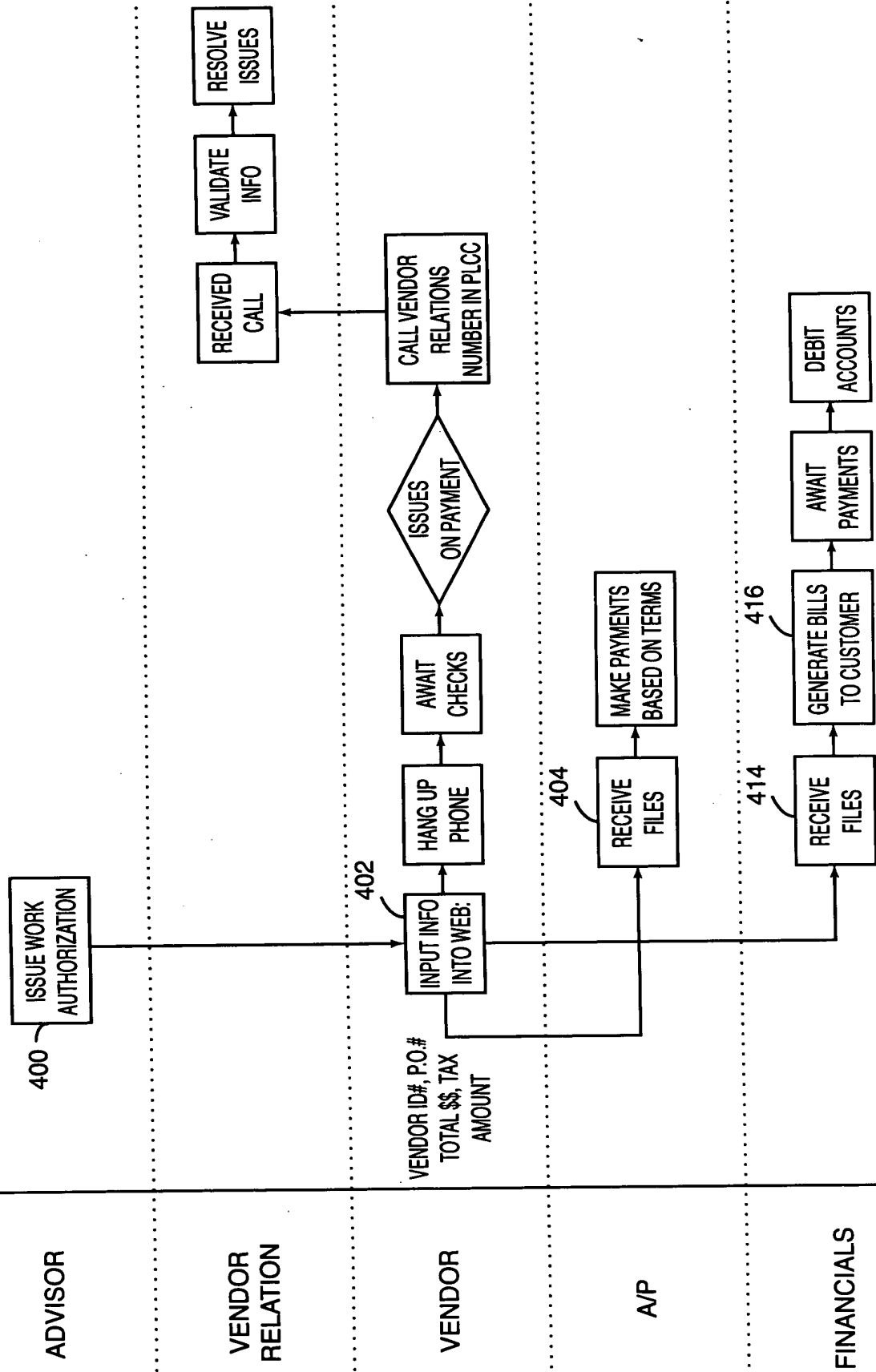


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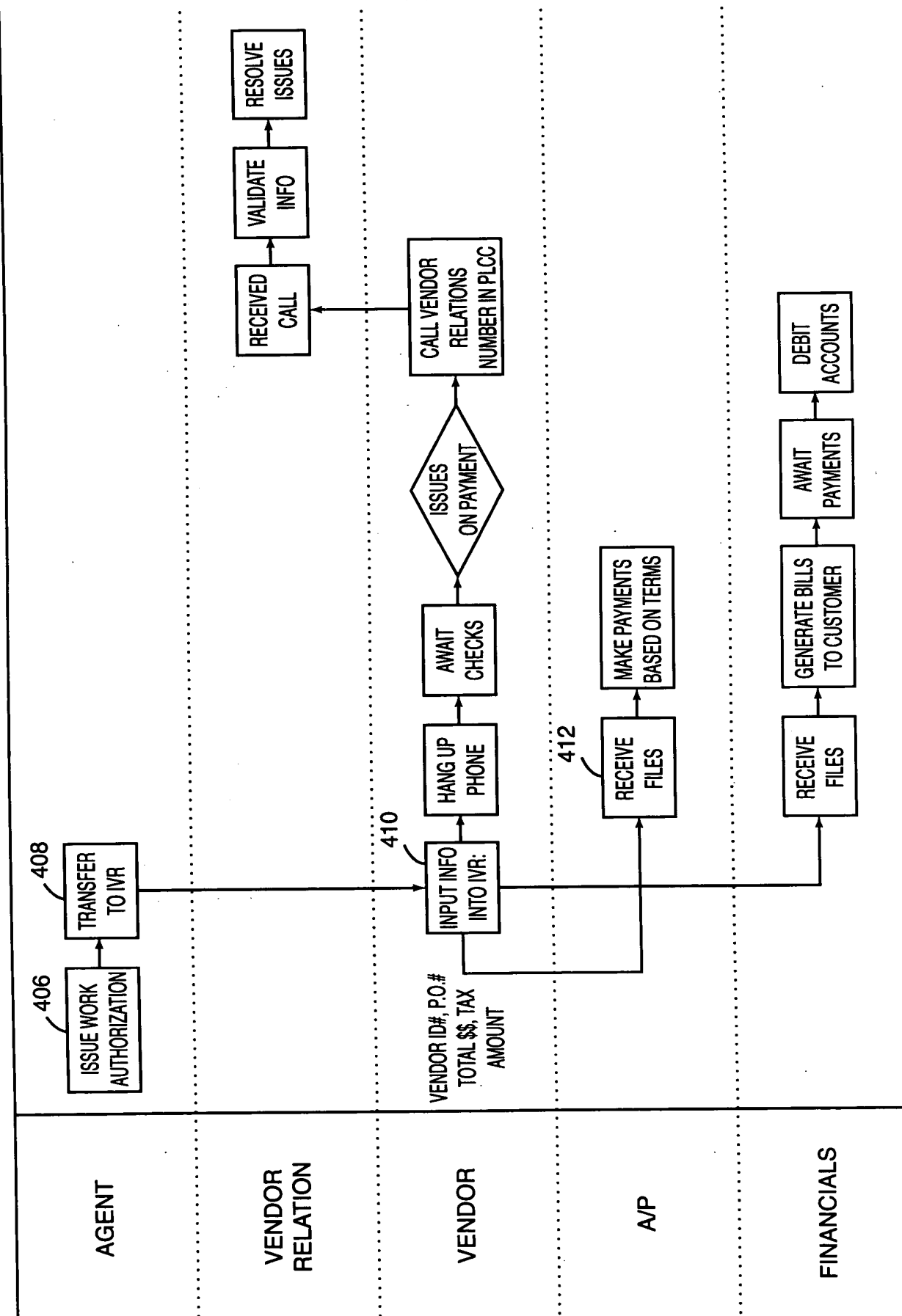
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**FIG. 13**



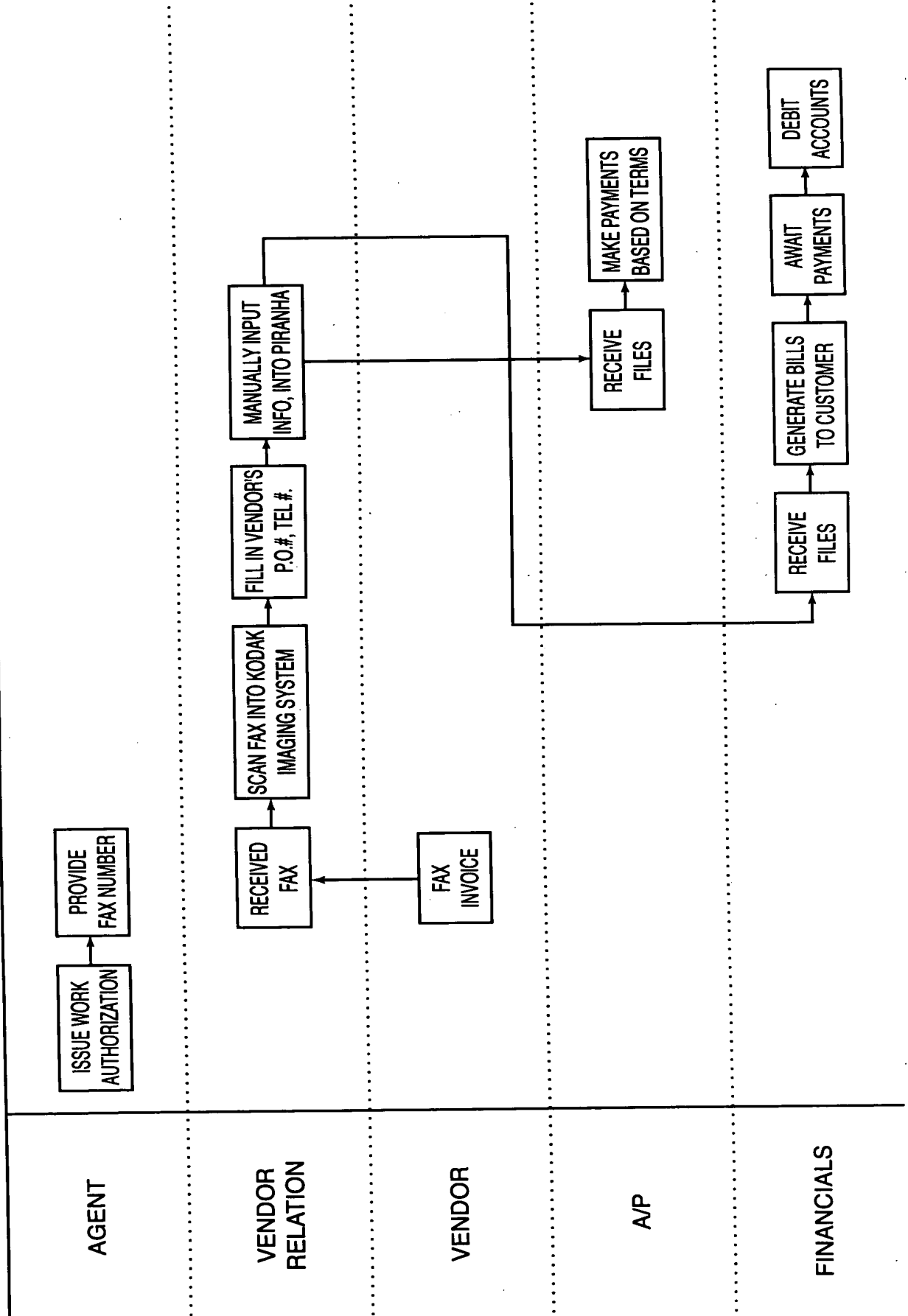
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FIG. 14



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FIG. 15



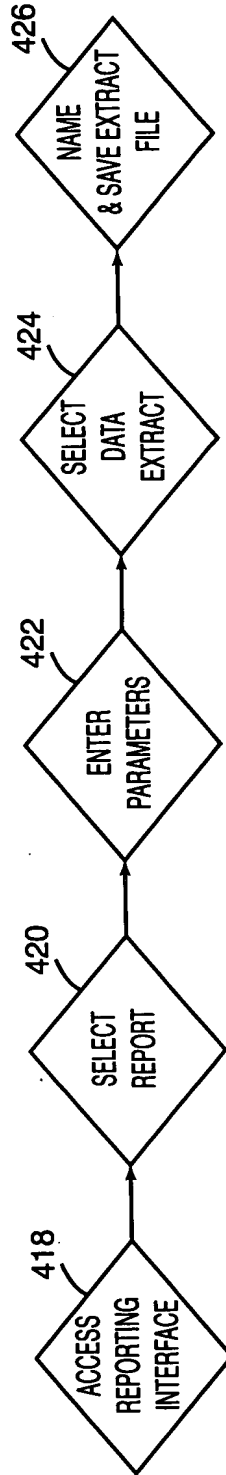
**THE UNIVERSITY OF CHICAGO**



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FIG. 17


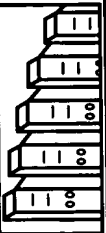
REPORTING



103030" 21641300

Applicant: Mark Stumne  
Title: Method and System for Emergency  
Assistance Management  
Appln No. 09/841,842

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FIG. 18

GE TRANS INFO - Microsoft Internet Explorer provided by MSN									
File Edit View Favorites Tools Help									
Back Forward Stop Refresh Home Search Favorites History Mail Size Print Real.com Messenger									
Address <a href="http://ecommerce.fleetcapital.ge.com/NASApp/iranha/ServiceIndex">http://ecommerce.fleetcapital.ge.com/NASApp/iranha/ServiceIndex</a> Go Links >>									
 <b>GE Capital Fleet Services</b>					 <b>GE TRANS INFO</b>				
GE Home   Maps Home   Contact Us			Corp/Fleet/Unit No:			Incident No:			User: MSTUMNE Date: 2/14/2001
Main Menu	Incident Search	Incident	Vendor Search	Phone Log	WA	Parameters	Reminder	Load Swap	Asset Details
<b>Search</b>									
Corp/Fleet/Unit Number <input type="text"/> 01 <input type="text"/> <input type="button" value="Search"/> <input type="button" value="Clear"/>									
<input type="checkbox"/> Alternate Unit Number <input type="checkbox"/> Replacement									
Incident Number <input type="text"/>		Driver First Name <input type="text"/>		Driver Last Name <input type="text"/>		Load Swap <input type="checkbox"/>			
Location City/State <input type="text"/>		WA Number <input type="text"/>		VIN <input type="text"/>		Find-A-Home <input type="checkbox"/>			
License Plate No <input type="text"/>		Created Date <input type="text"/>		Incident Status <input type="text"/>		Assigned To <input type="text"/>		Reminder <input type="checkbox"/>	
Created By <input type="text"/>		Invoice Number <input type="text"/>		Contract Number <input type="text"/>		Modified By <input type="text"/>			
Vendor ID <input type="text"/>		Phone Number <input type="text"/>		Paged <input type="checkbox"/>		Accident <input type="checkbox"/>			
Email a GE Representative									
Start	Exploring	Exploring	picc.sev	Sametime	Inbox Mic.	Jody Close	GE TRA...	Image Fies	Trusted Sites
921 AM									

19/26  
FIG. 19

GE TRANS INFO - Microsoft Internet Explorer provided by MSN									
File Edit View Favorites Tools Help									
Back Forward Stop Refresh Home Search Favorites History Mail Size Print Real.com Messenger									
Address http://ecommerce.fleet.capital.ge.com/NASApp/ptiranha/ServiceIndex									
<div><div>GE Capital Fleet Services</div><div>GE TRANSINFO</div></div>									
GE Home   Maps Home   Contact Us   Corp/Fleet/Unit No: 01/30225/111090   Incident No: 200   User: MSTUMNE   Date: 2/14/2001									
Main Menu Incident Invoice Billing Information Reports Maintenance Exit									
<div><div>Incident Search</div><div>Vendor Search</div><div>Phone Log</div><div>WA</div><div>Parameters</div><div>Reminder</div><div>Load Swap</div><div>Asset Details</div></div>									
<h3>Incident</h3>									
Corp/Fleet/Unit Number 01 30225 111090 Save Clear Reports									
Fleet Name RYDER TRS Year 1988 Make DEMCO Model T6000ACC VIN 15DP222001A11090									
First Name JAMI Last Name REDMOND Phone Number 8013567764									
Problem Comments cc blinkers don't work Detail									
Location City/State PROVO UT Direction of Travel Save									
Location Comments house 702 w. lebon circle and x street 500 w or 920 s. Detail									
Destination City/State Contract Number Customer Name									
Down Time 01/30/2001 19:11:02 Up Time 01/31/2001 19:35:34									
Odometer Reading Hub/Hours Reading Alternate Unit Number									
Email a GE Representative									
Start Exploring Exploring picc.sev Sametime Inbox Mfc. GE TRA... Jody Close Trusted Sites 9:21 AM									

[illegible]

FIG. 21  
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GE TRANS INFO - Microsoft Internet Explorer provided by MSN

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Size Print Real.com Messenger

Address http://ecommerce.fleetcapital.ge.com/NASApp/irahal/Servindex

Go Links >>

GE Capital Fleet Services

GE TRANS INFO

GE Home | Maps Home | Contact Us

Corp/Fleet/Unit No: Incident No: User: MSTUMNE Date: 2/14/2001

Incident Search

Incident

Vendor Search

Phone Log

WA

Parameters

Reminder

Load Swap

Asset Details

Main Menu

Incident

Invoice

Billing Information

Reports

Maintenance

Exit

REMINDER

Create A Reminder/Action Item

Incident Number

Reminder Assigned To

Reminder Due Date/Time

Phone Number

Contact Type

Action Item

Incident Assigned To

ABEAR

Save

Email a GE Representative

Start

Exploring

Exploring

picc.sev

Sametime

Inbox Mic

Jody Close

GE TRA...

Trusted Sites

9:21 AM

[illegible]

FIG. 23


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GE TRANS INFO - Microsoft Internet Explorer provided by MSN

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Size Print Real.com Messenger

Address <http://ecommerce.fleet.capital.ge.com/NASApp/piranha/ServiceIndex> Go Links >>

 **GE Capital Fleet Services**

 **GE TRANS INFO**

GE Home | Maps Home | Contact Us

Corp/Fleet/Unit No: Incident No: User: MSTUMNE Date: 2/14/2001

Main Menu

Incident

Invoice

Billing Information

Reports

Maintenance

Exit

New Invoice Information

WA Number

Invoice Number

WA Pricing

Sub Total

Sub Total

Total Invoice

WA Status

Scanned Reference Number

Save

Vendor ID

Invoice Date

\$0.0

\$0.0

\$0.0

WA Close Date

02/14/2001

WA Invoice Method

Manual

Vendor Name

Invoice Received Date

02/14/2001

<http://ecommerce.fleet.capital.ge.com/NASApp/piranha/ServiceIndex>

Start Exploring Exploring pcc.sev SameTime Inbox Mic Joby Close GE TRA... Trusted Sites

9:21 AM

FIG. 24

<b>GE TRANS INFO - Microsoft Internet Explorer provided by MSN</b>									
File Edit View Favorites Tools Help									
Back		Forward		Stop		Refresh		Home	
Search		Favorites		History		Mail		Print	
Real.com		Size		Messenger					
Address <a href="http://ecommerce.fleet.capital.ge.com/NASApp/irantha/ServiceIndex">http://ecommerce.fleet.capital.ge.com/NASApp/irantha/ServiceIndex</a>									
<b>GE Capital Fleet Services</b>									
User: MSTUMNE Date: 2/14/2001									
Incident No: Corp/Fleet/Unit No:									
<b>Request Bill</b>									
Main Menu		Fleet Number		Bill End Date		Charge Amount		Charge Description	
Incident		Bill Start Date		O Final Mode		Generate Bill		Charge Amount	
Invoice		O Trial Mode		Miscellaneous Charges		Charge Amount		Charge Description	
Billing Information		Miscellaneous Charges		Charge Amount		Charge Description		Charge Amount	
Reports		Charge Amount		Charge Description		Charge Amount		Charge Description	
Maintenance		Charge Amount		Charge Description		Charge Amount		Charge Description	
Exit		Charge Amount		Charge Description		Charge Amount		Charge Description	

GE TRANS INFO - Microsoft Internet Explorer provided by MSN									
File Edit View Favorites Tools Help									
Back		Forward		Stop	Refresh	Home		Search	Favorites
								Size	Real.com
								Messenger	
Address  http://ecommerce.fleet.capital.ge.com/NASApp/piranha/ServiceIndex									
Go Links >>									

 <b>GE Capital Fleet Services</b>	 <b>GE TRANSINFO</b>	User: MSTUMNE    Date: 2/14/2001  Incident No: _____ Corp/Fleet/Unit No: _____
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## Request Report

<input type="checkbox"/> Main Menu <input type="checkbox"/> Incident <input type="checkbox"/> Invoice <input type="checkbox"/> Billing Information <input type="checkbox"/> Reports <input type="checkbox"/> Maintenance <input type="checkbox"/> Exit	Date From <input type="text" value="(MM/DD)"/> Date To <input type="text" value="(MM/DD)"/> Downtime Hours <input type="text"/> <div style="display: flex; justify-content: space-between;"> <span><input checked="" type="radio"/> ALL Fleets</span> <span><input type="radio"/> Per Fleet</span> </div> <div style="display: flex; justify-content: space-between;"> <span><input checked="" type="radio"/> All Agents</span> <span><input type="radio"/> Single Agent</span> </div> <div style="display: flex; justify-content: space-between;"> <span><input type="radio"/> Open</span> <span><input type="radio"/> Pending</span> <span><input type="radio"/> Closed</span> <span><input type="radio"/> Void</span> <span><input type="radio"/> All</span> </div>	Descending Ascending  Fleet Number <input type="text"/> User ID <input type="text"/>  <div style="display: flex; justify-content: space-around;"> <input type="button" value="Display Report"/> <input type="button" value="Save Report to a File"/> </div>
--	---	---

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FIG. 26

